Navigate to the following web address: https://go.roche.com/dialogregistration

Enter your Email, First name, and Last name, check both checkboxes (for I’m not a robot and Terms and Conditions) and click Register.

The success message displays, directing you to check your email.

In your email inbox, find the Registration Confirmation email from sender: global.dialog-no-reply@roche.com.

If you cannot locate the email in your inbox, be sure to check your SPAM folder or filter.

If you still cannot find it, check with your IT team to ensure you can receive messages from the sender above.

Access the hyperlink in the email to go to the Registration page.

On the Registration page, complete the information.

- Select Yes under “Do you know your Customer/Account Number?” then enter your Organization name and your lab’s Roche Customer Number.
  - If you do not know your Roche Customer Number, ask your Roche Sales representative for support before completing the registration page.
  - Note that if you’ve had prior Roche contact, your organization may populate for you. If it is incorrect, reach out to Roche sales.
  - Important: If a valid number is not captured during registration, you will not have access to Roche customer content or have a personalized experience tailored to your lab.

- Enter the City, Postal code, and Street / Address for your lab.
- Your name and email address will auto-populate.
- Select your Salutation, Profession, Job position, and enter your business Phone number.
- Select a security question and provide the answer in the New security answer box.
- Set a password and confirm your password in the designated fields.
  - Note the system has strict password requirements:
    - Contains minimum of 1 numeric character
    - Contains minimum of 1 alphabetical lowercase character
    - May only contain these special characters: + > < = ! # $ % - _
    - Must be between 8 and 20 characters

For access to RDU (the Roche learning system), check the check-box for I want to access training through Roche Diagnostics University.

- If applicable, enter your CEU license number, State, and/or NPI.

Agree to the terms and conditions, then click Complete registration.

The system creates your account and redirects to the DiaLog Login Page (dialogportal.roche.com).

- Enter your email and password and click Log in.

IMPORTANT: You will need to wait one hour after completing registration for courses (eLearning) in RDU to be available.

- Once logged in, you will see your available eService tiles.
  - Click Launch to open an existing eServices.
  - Click Request access to request an additional eService.

For registration support, contact diagnostics.roche@roche.com