

Roche DiaLog

Registration Quick Reference Card

Register for Roche DiaLog


Email

First name

Middle name (optional)

Last name

Country/region

I'm not a robot 

I have read and agreed to the [Terms and Conditions](#)

Complete your registration

Your Organization

Do you know your Customer/Account Number?

No

Yes

Organisation

Customer number

Portal country

Country/region

City Postal code

Street / Address

Your Personal Details

Name

Email

Salutation Title (optional)

Profession

Job position

Phone number

Mobile phone (optional)

Your Credentials

New security question

New security answer

New password

Confirm password

Your RDU training profile

I want to access training through Roche Diagnostics University.

CEU license number

CEU license state of issuance

National provider identifier (NPI)

I have read and agreed to the [Terms and Conditions](#)

Already have an Account?

Email

Password

[Forgot password?](#)

Don't have an account yet? [Register now](#)

- 1 Navigate to the following web address:
<https://go.roche.com/dialogregistration>
 - 2 Enter your **Email**, **First name**, and **Last name**, check both checkboxes (for *I'm not a robot* and *Terms and Conditions*) and click **Register**.
 - The success message displays, directing you to check your email.
 - 3 In your email inbox, find the **Registration Confirmation** email from sender: **global.dialog-no-reply@roche.com**.
 - If you cannot locate the email in your inbox, be sure to check your SPAM folder or filter.
 - If you still cannot find it, check with your IT team to ensure you can receive messages from the sender above.
 - 4 Access the hyperlink in the email to go to the **Registration** page.
 - 5 On the **Registration** page, complete the information.
 - Select **Yes** under “**Do you know your Customer/Account Number?**” then enter your **Organization** name and **your lab's Roche Customer Number**.
 - If you do not know your Roche Customer Number, ask your Roche Sales representative for support **before** completing the registration page.
 - Note that if you've had prior Roche contact, your organization may populate for you. If it is incorrect, reach out to Roche sales.
 - **Important: If a valid number is not captured during registration, you will not have access to Roche customer content or have a personalized experience tailored to your lab.**
 - Enter the **City**, **Postal code**, and **Street / Address** for your lab.
 - Your name and email address will auto-populate.
 - Select your **Salutation**, **Profession**, **Job position**, and enter your business **Phone number**.
 - Select a security question and provide the answer in the **New security answer** box.
 - Set a password and confirm your password in the designated fields.
 - Note the system has strict password requirements:
 - Contains minimum of 1 numeric character
 - Contains minimum of 1 alphabetical lowercase character
 - May only contain these special characters: + > < = ! # \$ % - _
 - Must be between 8 and 20 characters
 - 6 For access to RDU (the Roche learning system), check the check-box for **I want to access training through Roche Diagnostics University**.
 - If applicable, enter your **CEU license number**, **State**, and/or **NPI**.
 - 7 Agree to the terms and conditions, then click **Complete registration**.
 - 8 The system creates your account and redirects to the **DiaLog Login Page** (dialogportal.roche.com).
 - Enter your email and password and click **Log in**.
- IMPORTANT:** You will need to wait **one hour** after completing registration for courses (eLearning) in RDU to be available.
- Once logged in, you will see your available eService tiles.
 - Click **Launch** to open an existing eServices.
 - Click **Request access** to request an additional eService.

For registration support, contact diagnostics.roche@roche.com